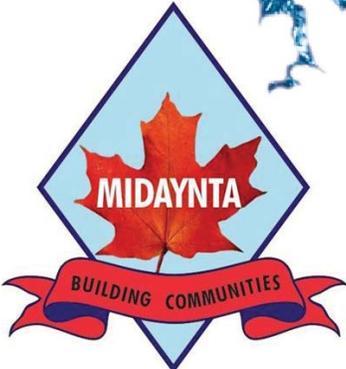
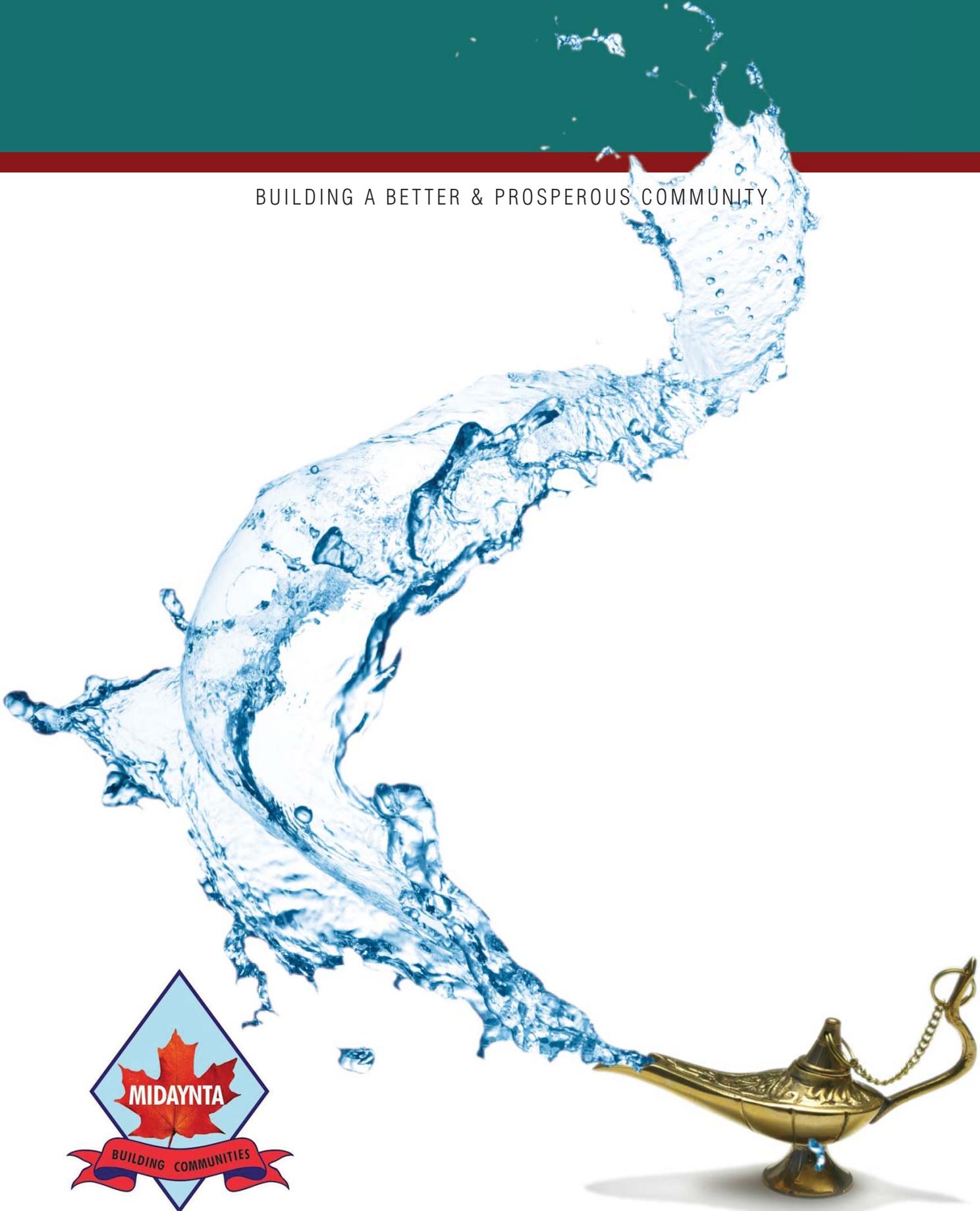


BUILDING A BETTER & PROSPEROUS COMMUNITY





We Acknowledge our Funders



Ontario



Citizenship and  
Immigration Canada

Citoyenneté et  
Immigration Canada

HRDC



# Message from the President

---

We have the board and staff to thank for this year. We are in a much better financial position now to address the priorities in our next strategic plan and community investment. This year has been a long road with its turns and challenges, among them are board capacity building and accurately track organizational expenses. I have lost count of the number of personal issues to assist board and staff with ongoing issues around capacity building and building relationships with our multiple partners.

Auditor's financial statement for the Midaynta Community Services for the fiscal year has been prepared by the agency's official auditor and has been approved by the board of directors on December 10, 2010 in their final board meeting. The agency's financial records were closed by our auditor and the next activities are for in coming board of directors.

The copy of this report will be available for any board member who needs extra copy, the general members and the guests of annual general meeting. In my opinion this board has ended its yearly business and any activities between December 10, 2010 and January 27, 2011 will be for the next board.

The board members are preparing the annual general meeting and each board and staff committees are busy with:

1. The report of the board of directors for the year ended
2. To consider and approve the audited financial report
3. To consider and approve the appointment of next auditor
4. And other resolutions of the general members

The Executive Director informed me that he is busy and preparing himself for the CIC funding negotiations and the AGM and has no time for other issues. It's understandable and I agreed with him to considerate the funding negotiations and prepare for the annual general meeting arrangements.

High praise will be showered upon staff, volunteers and the board members for the health financial position of the agency. Though this year the board has not done its obligation of fundraising still the agency is much better of financial position.

In the meantime, the executive committee will tackle the day-to-day issues from now to AGM. The chair might call full board discussions if there is an urgent need for the benefit of the organization. Therefore I would advise the board members to contact me with the issues that might need discussions before the AGM.

Remembers: Charity starts from home

Happy New Year and Seasonal Holidays

Hassan Abtidon

President of the Board



# Message from the Executive Director



I am very pleased to report to you that Midaynta Community Services is well positioned to deliver the best Settlement Modernization Program for the newcomers in Ontario. This is a new outcome-based approach to bring together activities from separate programs (e.g., LINC, ISAP and HOST) into one settlement program. Within this model, Midaynta Community Services can provide a range of settlement services to respond more efficiently to newcomers' needs.

The fact that we are well prepared for these changes is due, to a large part, the hard work of our board of directors, staff, volunteers, and the support of service partners, MAS, CIC, MCI, United Way and City of Toronto.

I am extremely proud to be part of Midaynta TEAM, and I know that many of Midaynta staff have gone above and beyond the call of duty to ensure we meet our commitments to all clients and try to fulfil our communities' high expectations.

The success we achieve this year comes from our fundamental dedication, responsiveness, accountability, commitment, credibility, and our flexibility in continuously adapting to changing needs of our clients, community and our ability to meet the demand on our services on a timely basis.

The most notable accomplishment this year was that we have successfully implemented phase one of the merger project-the back office integration between Midaynta Community Services and Somali Immigrant Aid Organization. Thanks to our integrated service delivery design team and Management Advisory Services (MAS) for their advice, guidance, support, commitment and dedication to help us deal with these challenging changes. The Directors envision that a merger will strengthen the ability of these organizations to provide better service, while addressing ongoing and emerging needs facing our community.

The Jane Street Hub is now open to our community. Located at 1541 Jane St., the Jane St. Hub is a new center that brings together six organizations to offer community services and health care to residents of Weston, Mount Dennis, Trethewey and the surrounding area. The hub also provides space for community groups to use, including a kitchen and meeting rooms.

The Jane St. Hub is a partnership between Unison Health and Community Services, COSTI, Macaulay Child Development Centre, Midaynta Community Services, North York Community House, and Yorktown Child and Family Centre.

Midaynta continues to search for a suitable building that will accommodate our clients and community. In our strategic planning sessions a desired location has been selected at the west end of Toronto. A working committee has been working with professional realtor and we are still working with Management Advisory Services.

Every year, Midaynta Community Services brings together board, staff, volunteers, and community partner agencies to generate ideas and priorities for our strategic plan. On June 19 and 26, 2010, more than 100 people took part in three consultation meetings to plan Midaynta House. Their comments and input have helped us to identify key priority areas that we will address over the next two to three years. Priority #1 is fundraising. Also we have developed a strategic document which was a comprehensive plan. Detailed workplans, targets and milestones are being developed to support the outcome of our strategic plan.

Despite our tremendous amount of accomplishments, our successes have not come without their challenges and obstacles. In this past year we have faced many outstanding issues, the most significant being that of the current crisis in Somali which has brought an increase in fear and anxiety in the community. Parents and community members have inundated Midaynta with calls and concerns over the youth in the community and their vulnerability during these times. Also, the current crisis has amplified the backlogged immigration settlement cases in Nairobi which Midaynta has been working hard to solve.

One of the biggest challenges facing Midaynta Community Services is, we are at the frontline of all issues and problems in the Somali community in Toronto, Somali community members come to Midaynta expecting help and support from the organization even if the organization is not funded or equipped to provide all the support that our community needs.

There is an ever increasing demand for legal services which has expanded beyond immigration to encompass employment, criminal and family matters. The multilingual staff members at Midaynta ensure that clients who speak Somali, Bajuni, Swahili, Persian, Arabic, Italian, Romanian and English have the convenience of receiving a number of services including legal advice at the same location.

All Midaynta staff continues to participate in professional development trainings, which included project management, strategic planning, team building, grant management, leadership, iCAM training for ISAP staff and 2010 OCASI Executive Directors Forum and Professional Development Conferences.

In conclusion, I would like to extend my appreciation, first and foremost, to my staff who have made this year a success despite the challenges. To the board members, I would like to thank you for your guidance and commitments to the objectives of this organization. Also, Midaynta would not stand without the support of our volunteers, clients and members and I would like to express my gratitude to you all. Last but definitely not least, I would like to thank our funders Citizenship and Immigration Canada (CIC), MCI, City of Toronto, CAMH and United Way for their unwavering support and belief in the goals and values of Midaynta Community Services.

Mahad Yusuf  
Executive Director



# Immigrant Settlement and Adaptation Program

Midaynta Community Services has had another successful year, as noted by our Main Funder Canadian Citizenship and Immigration. Focusing on helping newcomers with multiple needs, Immigration and Adaptation Program (ISAP) has become an important part of Midaynta Community Services, by providing services and programs that speak to new immigrants' demands. Through the ISAP program, Midaynta has provided a variety of settlement support services, including information and referral, casework, case management, complex case work, client advocacy and non-therapeutic counseling. Information sessions, a mentor group and different activity groups have also been organized by the ISAP counselors. Over the past four months, case work, client advocacy and information and referral services were provided at the Community Hub.

Settlement services have always played an important part in providing for clients and addressing their complex needs with assistance and support to settle into Canada. Information sessions speak to the needs of clients and community members with practical and accessible information relevant to the newly arrived migrants. During the past year, Midaynta conducted information sessions on various topics, below is a list of the completed workshops:

## Workshops

Period of April 2010 – December 2010

### Topics of Workshops Conducted

1. Landlords and Tenants Rights & Responsibilities
2. Anger Management and conflict resolution
3. Weston Mount Dennis Community consultation
4. Elder Abuse Information Session
5. Information Sharing Session with Somali Business
6. Job Search Workshops
7. Information Sharing Session with Somali Business Women
8. Mental Health and Wellness
9. Citizenship Information Session
10. Self-Care in Stressful Times
11. Your rights and responsibilities as a convention Refugee
12. Social Service Eligibility Criteria
13. Mentorship for newcomer youth part 1
14. Domestic Violence and Abuse
15. Mentorship for newcomer youth part 2
16. Social Services Eligibility Criteria
17. Family Violence
18. Citizenship: Eligibility Criteria

A total of 535 participants attended the workshops conducted in the past nine months (April 2010–December 2010). Please refer to the monthly Narrative for more information.

The Youth Settlement started a mentoring program for local immigrant youth. The group developed culturally appropriate activities for its members, and promoted social participation and self-advocacy. The Somali Youth Group met regularly through the year, including information sessions at Midaynta's Head Office. The Group continues to provide a wonderful social support network for culturally and linguistically diverse local youth.

In the past year, numerous changes have occurred in the Immigration Adaptation and Settlement Program. Settlement needs have changed in Canada and demand for services and programs have become complex, to address these new dynamics the Citizenship and Immigration Canada has instituted new methods for reporting, measurement and accountability and service delivery. The structural changes in the ISAP program resulted in new initiatives and mandates on service delivery. The most important changes were the reporting and accountability methods, Midaynta adopted these new measures with success.

The ongoing partnership with other mainstream settlement agencies is still necessary for Midaynta's our clientele. With the new challenges and evolving dynamics in the new comer community, our service delivery has expanded to service-bridge with other agencies. We have worked collaboratively with various agencies to deliver services for clients. As part of the service building mandate, we have managed to assist other agencies in enhancing their services to newcomers. These collaborative efforts have increased our capacity to offer more services to, and improve the lives, of our mutual clients. Clients now have a stronger system of support, due to the service bridging efforts of Midaynta's Counselors. Midaynta's service delivery program includes the following areas: cross-cultural counseling, assessment, orientation, and interpretation. We have worked with the Community Legal Education of Ontario, Canadian Council for Refugees, YMCA Newcomer Information Centre, Public Schools, and Libraries. These joint efforts between agencies have increased Midaynta's clientele, and the benefits are important for this newcomer community.



## The charts below provide a pictorial overview of the people we serve.

### One-To-One Settlement Services

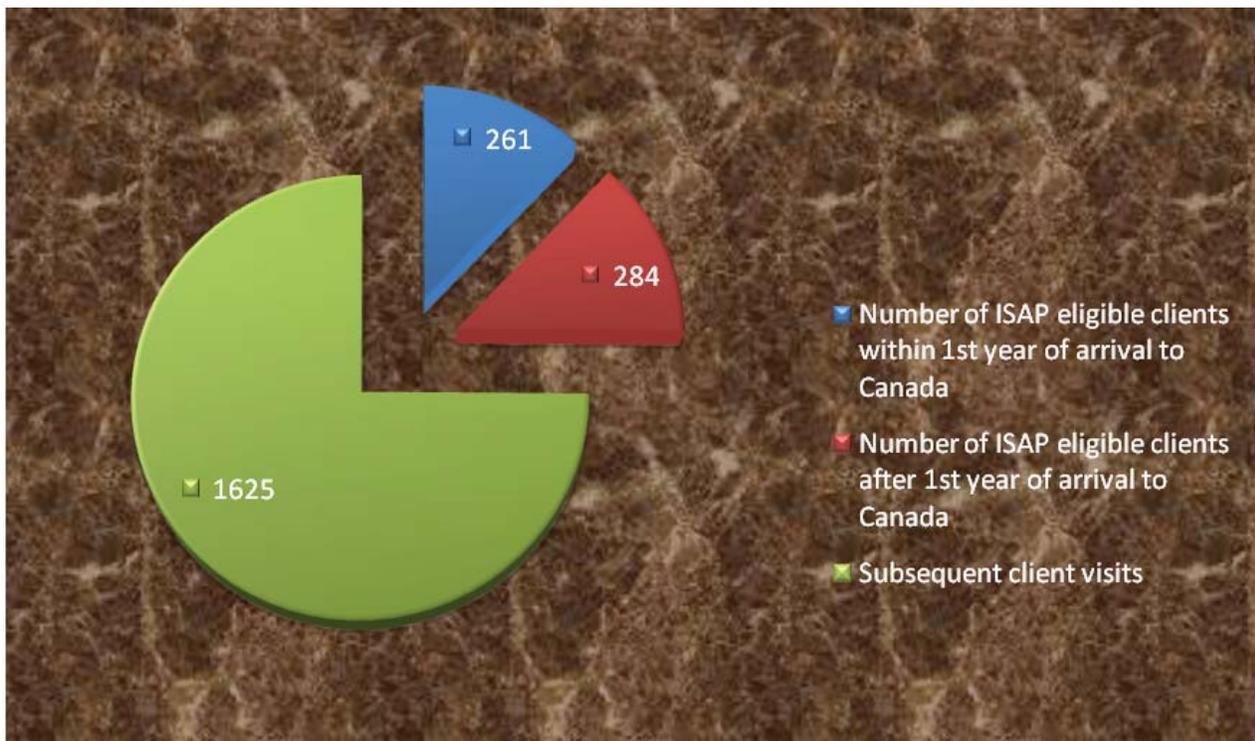
261 ISAP eligible clients within 1st year of arrival to Canada

284 ISAP eligible clients after 1st year of arrival to Canada

1625 Subsequent visits by ISAP eligible clients

Settlement Services	Apr 2010	May 2010	June 2010	July 2010	Aug 2010	Sept 2010	Oct 2010	Nov 2010	Dec 2010	YTD
Number of ISAP eligible clients <b>within</b> 1st year of arrival to Canada	26	28	23	15	18	35	19	52	45	<b>261</b>
Number of ISAP eligible clients <b>after</b> 1st year of arrival to Canada	23	20	20	9	32	28	19	63	70	<b>284</b>
Subsequent client visits	140	141	135	123	180	191	157	210	348	<b>1625</b>
<b>Total ISAP Eligible Clients Served</b>	<b>189</b>	<b>189</b>	<b>178</b>	<b>147</b>	<b>230</b>	<b>254</b>	<b>195</b>	<b>325</b>	<b>463</b>	<b>2170</b>

Figure 2: Number of ISAP clients served in April - December 2010

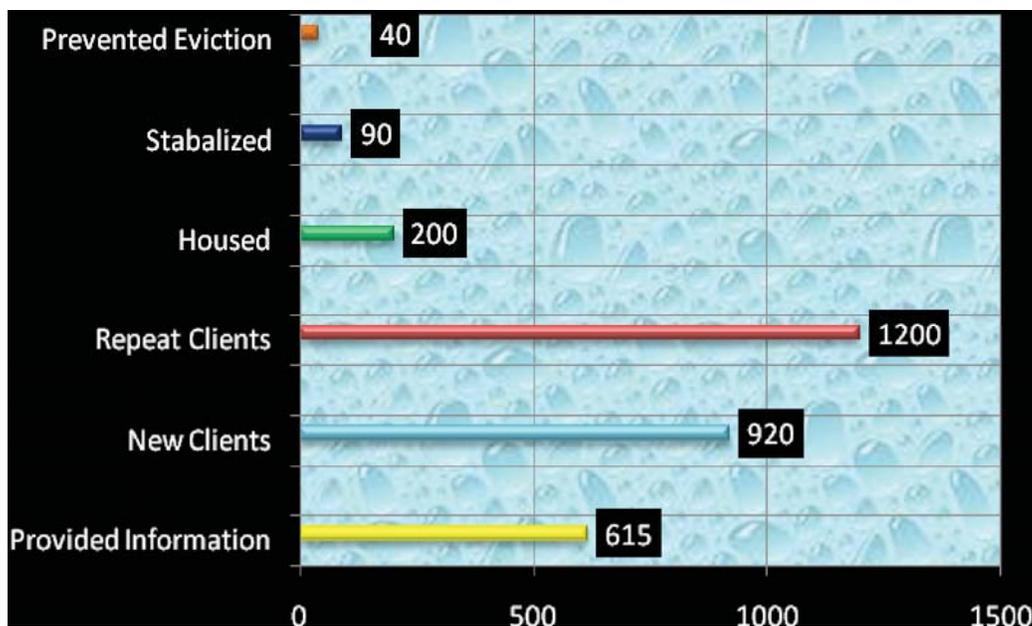


# Housing/Homelessness Prevention Program:

Midaynta's Housing Counselor works with low-income individuals and families who are struggling to pay the rent. Many of our clients have barriers and challenges in finding and maintaining appropriate and affordable housing which is why it is essential for Midaynta Community Services to deliver efficient and effective services that will fully meet the needs of our clients.

Housing and Homeless Prevention program is a support service for homeless clients and those at risk of homelessness. In this program we use a holistic approach and look at a number of issues, such as the number of children, financial status and neighborhood all of which tend to have a negative impact on our clients' housing status. While we serve everyone who needs the service, the main emphasis of the program is to provide culturally sensitive assistance to prevent homelessness in the Somali community. Services also include assistance to find and maintain affordable housing, information, referral, eviction prevention, housing stabilization, and counseling, mentoring programs and peer support initiatives. In order to provide appropriate support to clients, we work in collaboration with a number of other service providers including Toronto Community Housing Corporation and Housing Connections.

During the year of 2009/2010, 920 new clients and 1, 200 repeat clients were served in the areas of housed, stabilized, prevented eviction, and housed in shelters



# Job Search Workshop Program

Midaynta Community Services Job Search Program in partnership with CultureLink guides and helps the new comers to find work in Canada. It is a pre-employment program and is available to Landed Immigrants, Convention Refugees, Intend to Land, and Live-In Care Givers.

The program runs both daytime and evening workshops including specialized workshops for internationally trained professions such as Engineers, Medical Professionals, Teachers, Caregivers and Banking and Finance. Day workshops are 3 consecutive days, while evening workshops are 4 consecutive evenings. These workshops are held at Midaynta and CultureLink and sometimes at local public libraries.

Job Search Workshops provide training in resume writing, cover letters, interview skills, labour market information as well as providing information and referrals to other employment services and programs in the community.

Following a workshop, the clients receive one-on-one counselling from the counsellor on site who continues support for up to three months after completing the three day workshop.

At Midaynta clients have access to resources and equipment such as Computers with webcam and high speed internet, printers, photo copier, scanner/ fax machine, TV, VCR/ DVD player as well as books DVDs and video cassettes? We also have access to Skills International computers and services that help the job search clients to create great resumes and profiles on line as well as free on line Perfect Interview Software that continuously help them to prepare for interviews.

## Success Stories of 2009

It is my pleasure to write about my experience with the Job Search Workshop. Through their training and support I am very happy to report that I have been employed by a company where I can use my background, skills and experience. I came to Canada in March 26, 2009 with my wife and daughter. I am Civil Engineer with 7+ years of experience and Ph.D. degree in this field. It was really hard to find some job related to my experience and education, especially in recession times. In a couple of weeks after my arrival to Canada I have found Midaynta Centre and Job Search Workshop (JSW). I was so amazed how much useful information I obtained in just a few days of Workshop. After completion of JSW I became familiar with Networking related to job search in my field, techniques of effective job search, writing cover letters. I also got a personal support and many hours of assistance in writing my personal resume. It was so nice and amazing – how friendly and professionally got useful advices. In addition she offered me connection with Engineers who already worked in my field. All the people in Midaynta were very friendly and eager to help me in my job search. I wish to say thank you to those involved in providing these valuable services to newcomers. Without their support I would not have been able to find employment so quickly and in my profession.

First of all I just want you to know that I really enjoyed the workshop a lot. I'm really grateful for giving me the opportunity to be part of the workshop. You just do not know how you have opened me to the

window of huge opportunities that I tend to just overlook not knowing my strengths and capabilities bestowed in me. I sincerely hope, you will have an everlasting life so that you could help billions of people guiding/

building their own beliefs, self-esteem and confidence because aside from resumes and interviews you taught, you indeed installed me those characters or values. People like you with positive disposition in life is truly one of the blessings I'm so grateful life is good indeed! Keep it up!!!

I would like to express my gratitude to Midaynta Community Services, and especially to Shakira Quraishi, for helping me in finding a job. It was to a great extent owing to Shakira's helpful cooperation and high professionalism that I got my first Canadian job in a good company. In fact, I have attended only one interview, and this first interview resulted in a job offer. The skills that Shakira taught me during Midaynta's job search workshops, her valuable advice, support and devotion have certainly helped me a lot in settlement in Canada and in finding my first job here. I am sure Midaynta owes its success to efficient and professional employees like Shakira, and it is outstanding personalities like Shakira that make Midaynta different from other agencies.



# ISAP

When Mowza Salim came to Canada in 2005 she had four children some of whom had special needs that overwhelmed her. She was scared and didn't know what awaited her and her family. Ms. Salim first landed in New Brunswick , but there were no settlement programs for refugees there so she quickly headed to Toronto.

In Toronto, Ms Salim was referred to Midaynta by social workers and Midaynta went into action to help the family from the refugee camp in Africa. In addition to being refugees and Victims of War, Ms salim and one of her children have disabilities that require special care. Ms Salim has arthritis and her youngest daughter has a skin and eye condition known as Albinism which denies its victims skin colour pigmentation. Also children with this condition have serious vision difficulties.

*"I don't know what I would have done without Midaynta," she says from her home in Scarborough. "Now, I feel like Midaynta is my second home." She says Midaynta helped her with everything from enrolling in school for herself and her children, the immigration process and obtaining resources that helped her and her Albino child obtain the resources they needed for their special care.*

The biggest thing Midaynta did for her, she says, is when she got a special computer that can be used by people who are legally blind. The computer has special software that helps visually impaired people magnify print. Midaynta teamed up with the University of Toronto to provide Salim with the special computer. Ms Salim also cannot speak the English language and Midaynta regularly provides interpreters who go to school with her and her children to help her communicate with school authorities. She says Midaynta has helped some of her sons with finding jobs through Midaynta's Job Search program. *"I am very happy with the work Midaynta has done for me," Ms Salim says. "Midaynta did so much for me."*

One of her sons is a success story, going to college. Ms Salim herself is currently enrolled in an ESL program *"I always wonder what people like me would do in this city or any other city if there were no community organizations such as Midaynta." Says Ms Salim. "Our community of refugees cannot navigate the complexity of living in a developed country such as Canada without our community organizations such as Midaynta."*

## MIDAYNTA'S HOUSING PROGRAM "ROCKS"!!!!

"All praise to Midaynta's housing staff because they rock!!!!" wrote back to us a jubilant client after Midaynta got him his home. Midaynta helps hundreds of people every year who need community housing. It is a time-consuming process, because of the waiting list, but Midaynta gets its clients the housing they need. Here is an example. A mother with five children needed a quick transfer from the neighbourhood where her son was shot dead. Usually, in public housing, a transfer from a home in one neighbourhood to another home in another neighbourhood takes years. But Midaynta was able to transfer this mother to a safer neighbourhood within weeks.

"Midaynta came through for me," she says simply.

Another mother of five told to Midaynta she needed an apartment where her disabled child could easily move around without barriers. She resided in a small unit with long a stair bank and her child with disability was unable to go upstairs. Midaynta's housing staff moved into action and met with the authorities of the Toronto Housing Corporation and as a result of this meeting, the family moved into a much larger, modified unit. Midaynta also followed up with her case to ensure that the building the family moved into was wheelchair accessible.

"I thank Midaynta for the help I got," she says.



# Midaynta's Job Search program is a huge success!!

When immigrants and refugees come to Midaynta's Job Search program, they are apprehensive at first, never sure of the benefits of the program. But after participating, a large number of them get the jobs and write back to express their pleasant surprise at their sudden success and the effectiveness of Midaynta's Job Search Program. Here are samples of the letters jubilant participants write.

"I got my dream job with a well-known company, all thanks to Midaynta," writes one. "The skills that I learned during Midaynta's Job Search Workshops, the valuable advice that I got, the support and devotion of employees certainly helped. I am sure Midaynta owes its success to its hard-working and professional employees who make Midaynta different."

Another one wrote: "I would like to thank Midaynta for being such a great job search staff. I am glad to inform you that I was able to get the job that I wanted in a matter of two and a half months. I thank you for giving me all the information and skills that I needed as a newcomer looking for a job."

"Plus, your one on one counselling and help to prepare for the interview and resume writing were all very helpful because it equipped me with job search techniques the Canadian way. I am also very thankful for referring me to Dress Your Best where I got FREE clothing that I used during my interview." Another one writes, "I sincerely thank Midaynta for the respect, understanding and patience that the program instructors have shown for us. Their positivity and cheerfulness made us feel much more comfortable and confident."



# Youth Outreach Worker

In 2005 the United Way and the City of Toronto identified thirteen priority neighborhoods that were struggling with issues such as poverty and violence, yet had limited services available to address these concerns. Marginalized youths in these communities are at especially high risk for developing mental health problems and require additional help to trust adults and connect to services that can assist them with their specific needs. , the Government of Ontario recently provided funding for a Youth Outreach Worker (YOW) program, geared towards assisting marginalized youths in these communities.

The YOW program is founded on a positive youth development framework. The Youth Outreach Worker Program was implemented and established in 2006 to serve marginalized communities, in the Greater Toronto Area. Midaynta Community Service in collaboration with other community agencies represents the north quadrant, which is lead by the Jamaican Canadian Association. Youth outreach workers go to where street youth gather. Outreach workers can help youth establish safer lifestyles and encourage those children and youth who are new to the street to reconnect with their families and communities. Workers address immediate needs, and provide linkages to community services and resources, and social workers if needed.

Youths discover the programs in various ways and are usually referred to the program by other agencies. The most common reasons were to serve employment, housing, education, and/or emotional needs. When the youths discussed their impressions of the YOW program and involvement with a Youth Outreach Worker, all of them indicated that they were comfortable throughout their involvement and that their time spent with a YOW was helpful. One of the most appreciated and valued aspects of the YOW program, according to participating youth, was that the staff and services operate in a timely manner.

## Program Strengths

According to a study, the YOW program has many strengths. Youths highlighted the YOWs' genuine interest in helping, their friendly demeanour, and promptness in responding to the youths' needs. Other youths spoke of practical or functional aspects of the YOW program when describing their positive experiences. The family members appreciated the supportiveness of the program, the rapport the YOWs have with the youth, and the networking opportunities. Partner agencies highlighted the ways in which the YOW program has connected them to more youth, new agencies, and raised awareness of services that are lacking in their communities

Positive youth development approach



## **AUDITORS' REPORT**

---

To the Board of Directors of:  
**Midaynta Community Services**

We have audited the balance sheet of Midaynta Community Services as at March 31, 2010 and the statements of operations and fund balances for the year then ended. These financial statements are the responsibility of the organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the organization as at March 31, 2010 and the results of its operations and the changes in its financial position for the year then ended in accordance with Canadian generally accepted accounting principles.

*Lopez Senathi & Associates*

**Lopez Senathi**  
Associates LLP

**CHARTERED ACCOUNTANTS**  
(Licensed Public Accountants)

Toronto, Ontario  
August 10, 2010



**MIDAYNTA COMMUNITY SERVICES  
STATEMENT OF FINANCIAL POSITION**

**AS AT MARCH 31, 2010 AND 2009**

	2010	2009
<b>ASSETS</b>		
<b>CURRENT</b>		
Cash	\$ 143,941	\$ 402,401
Short-term investment, <i>note 3</i>	362,792	-
Accounts receivable	167,563	208,968
Prepaid expenses	17,146	17,596
	<b>\$ 691,442</b>	<b>\$ 628,965</b>
<b>LIABILITIES AND FUND BALANCE</b>		
<b>CURRENT</b>		
Accounts payable and accrued liabilities	\$ 105,854	\$ 54,973
Deferred income	<u>250,000</u>	<u>250,000</u>
	355,854	304,973
<b>FUND BALANCE, <i>note 4</i></b>	<b>335,588</b>	<b>323,992</b>
	<b>\$ 691,442</b>	<b>\$ 628,965</b>

*See accompanying notes to financial statements*

**Approved**

*Hansen K. D. Don*  
\_\_\_\_\_  
*Barlin M. Ah*  
\_\_\_\_\_



**MIDAYNTA COMMUNITY SERVICES**  
**STATEMENT OF OPERATIONS AND FUND BALANCE**  
**FOR THE YEARS ENDED MARCH 31, 2010 AND 2009**

	2010	2009
<b>REVENUE</b>		
<b>Federal Government</b>		
CIC - Immigrant Settlement & Adaption Program (ISAP)	\$ 497,000	\$ 511,908
CIC - Job Search Workshop Program (JSW)	12,648	12,648
HRSDC - Summer careers	9,349	-
<b>Provincial Government</b>		
Ministry of Youth Children Services - Youth Outreach Worker	58,000	58,700
<b>City of Toronto</b>		
Access and Equity - Community Legal Education	1,000	7,500
Community Services Grant - Family Violence Prevention	43,705	30,600
Housing and Homelessness Initiative	78,742	35,027
Ministry of Health - Dementia Project	71,235	-
<b>Foundations and Organizations</b>		
CAMH - Problem Gambling Program	6,600	3,597
TCHC - Community Services	15,600	23,400
United Way - Immigrant Refugee Women Support Program	-	31,012
United Way - Senior Service Program	-	7,631
<b>Other</b>		
General revenue	7,234	17,371
Membership and donations	2,140	1,340
Fee for Services	56,735	85,773
<b>TOTAL REVENUE</b>	<b>\$ 859,988</b>	<b>\$ 826,507</b>
FUND BALANCE, Opening	323,992	409,411
<b>FUND BALANCE BEFORE EXPENSES</b>	<b>1,183,980</b>	<b>1,235,918</b>
<b>EXPENSES</b>		
Salaries	552,419	572,626
Employee benefits and staff development	105,275	113,596
Rent	76,460	72,160
Office supplies and general	32,880	63,423
Program costs	31,717	27,849
Printing and publicity	18,540	12,588
Office equipment maintenance	7,448	8,849
Audit, legal and honorarium	7,365	14,412
Telephone, fax and postage	7,298	9,740
Travel	5,242	7,646
GST paid on expenses	2,659	3,514
Purchased services	1,089	5,523
<b>TOTAL EXPENSES</b>	<b>848,392</b>	<b>911,926</b>
<b>FUND BALANCE, Closing</b>	<b>\$ 335,588</b>	<b>\$ 323,992</b>

*See accompanying notes to financial statements*



# Family Support Program

---

The Family Support Program's goals are to promote preventive measures to combat family violence and breakdowns. The service the program provides includes: crisis intervention, conflict resolution, problem solving skills, safety planning, family, marital, and individual counseling ; emotional support; parenting; workshops, supporting groups, information and referrals. The program empowers clients, which translates to increase self – esteem and better problem solving skills.

It also promotes integration in the community through networking and support building resulting in expanded network of informal and formal support. The program reduces social isolation by connecting clients to support groups and each other in different neighborhoods.

# Problem Gambling Project

---

Midaynta community Services participates in community based research to investigate the reception and beliefs of Somali Community on the issues of gambling and problem gambling in partnership with Centre of Addiction and Mental Health (CAMH) and Costi; We provide confidential and culturally sensitive counseling to problem gamblers.

The problem gambler research with Toronto Somali Community was completed in February 2003. Based on the finding, we have developed an action plan which will articulate specific intervention preventive and educational programs for problem gamblers in the community. Midaynta is working closely with Costi immigrant services in expanding cultural sensitive services to individuals and families affected by problem gambling.

# Seniors Program

---

Midaynta and other agencies, lead by St. Claire West Services for seniors joined in a partnership project designed for seniors in our community. This project breaking down the barriers is delivered to Muslims and Caribbean seniors living within the former city of York. We provide recreational and educational activities that encourage socialization, while receiving support that they despondently require.



### Our Mission

Midaynta Community Services is a registered Canadian charity organization that provides settlement services and other programs that advances education by providing courses, seminars, meetings, counseling and other support services for refugees and immigrants in need

### Board of Directors

Hassan Abtidon	President
Abdullahi Ahmed	Vice president
Barlin Ali	Treasurer
Mahad Nur	Secretary
Sahar Mohamed	Director
Fowzia Mohamed	Director
Layla Ibrahim	Director
Hodan Dirieh	Director
Amal Mohamed	Director
Jibril Jama	Director
Jamal Artan	Director

### Staff

Mahad Yusuf	Executive Director
Mohamed Tabit	Program Manager
Mohamed Ismail	Accountant
Amina Noor	Settlement Counselor
Abdulkadir Ali	Settlement Counselor
Sadia Noor	Settlement Counselor
Amal Mahmood	Youth Settlement Worker
Farhia Abdi	Youth Settlement Worker/ Intake
Nima Omar	Intake Worker
Zuher Ahmed	Youth Outreach Worker
Amina Warfa	Family Support Worker
Zainab Ibrahim	Senior Support Worker
Ahmed Yusuf	Gambling Counselor
Shona Miller	Advice Lawyer



### Midaynta Community Services

1992 Yonge Street, Suite 203, Toronto, Ontario, Canada M4S 1Z8

Tel.: (416) 544-1992 Fax: (416) 440-3379

[www.midaynta.com](http://www.midaynta.com)